Annexure I to GIL CSR Policy

List of CSR Activities for FY 2016-17

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Agreed by CSR Committee

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A1. References to Annexure I in GIL CSR Policy

The following sections in the GIL CSR Policy make a reference to Annexure - I

- (i) Section 4 on Validity
- (ii) Section 5 on Areas of Focus
- (iii) Section 6 on Budget
- (iv) Section 8 on Implementation
- (v) Section 9 on Monitoring and Evaluation Framework

`A2. CSR Expenditure

For 2016-17, GIL's CSR budget calculated as per Section 135 and 198 of Companies Act 2013, stands at INR 3,23,03,000. Of this, INR 2,40,57,500 is being allocated towards the project on "Driver Training Programme for Fleet Operators" undertaken in partnership with Institute of Road Traffic Education (IRTE). Another amount of INR 67,20,000 will be allocated to Sulabh Group NGO towards its project on sanitation and construction of public utility toilets on the Delhi Mathura Highway, this also includes the carry forward from last year(2015/16) of INR 86,081. Administrative expenses capped at 5 per cent of the total CSR budget for 2016/17 will be utilized towards overhead expenses of strengthening regulatory compliance and monitoring of the programme. The details of the same are given below:

A3. Summary of CSR Activities for FY 2016-17

Thematic Areas (Schedule VII)	Location	Activities/ Programs		Duration of the activity		Proposed Budget (INR Lakh)	
		Full programme	Activities in 2016	Start date	End date	Amount allocated	Amount utilized by the implementat ion partner
"Eradicating hunger, poverty, malnutrition, promoting preventive healthcare and sanitation and making available safe drinking water"	Delhi Mathura Highway	Constructing and maintaining 3 public toilet facilities (10,10,3-4 seater capacity) on Delhi – Mathura Road nel well Alappick	1. Consultation with the government and identification of exact project location 2. Construction of toilets.	Octobe r 1, 2016	March 31, 2017	67.2	
"promoting education,	Delhi NCR and	Provide training to	Establish tie- ups with fleet	Novem ber 1,	31 March	240.57	



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including special	Mumbai	4,660 drivers	operators	2016	2017		
education and employment enhancing vocational skills		or private cabs, autos and passenger vehicles in Delhi NCR and Mumbai	2. Design and print of training modules 4. Conducting workshops 5. Setting up infrastructure for				
especially among children, women, elderly, and the differently abled and livelihood		in financial year 2016- 17	beneficiary engagement. 5. Submission of progress reports				
enhancement projects"						į	
Administrative	Expenses (@	5%of CSR buc	dget)			16.15	
Total CSR Bud	get					323.88	

A4. Details of the CSR Activities

Const	ruction of public utilities: Sulabh Group NGO ("Sulabh")
Thematic area	"Eradicating hunger, poverty and malnutrition, promoting preventive health care and sanitation and making available safe drinking water"
Detailed description	Sulabh Group NGO has constructed 1.3 million household toilets and are maintaining more than 8000 public toilets on 'pay & use' basis.
	The Indian Government has prioritized Swacch Bharat Abhiyan, Central governments ambitious project for elimination of open defecation in the country as one of its objectives.
	Sulabh Group NGO will construct and maintain public utilities around the Delhi Mathura Highway area. 3 toilet complexes will be constructed with the allocated budget with 10, 10 and 3-4 seater capacity. The project is subject to the availability of land on Mathura Delhi Highway in case land is not allocated in the above mentioned municipalities, the NGO has approved land available at other locations, and a mutually agreed location will be selected.
	Furthermore, Maintenance activity for the next 3 years at a cost of INR 450,000 (approx.) per year (this is extra from the budgeted amount for this year)
Location #	Delhi Mathura Highway
Duration	Five Months
Total budget	Type of expenditure Amount

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	Direct project cost	60,00,000		
	Indirect project cost (Consultant fee)	7,20,000		
	Total expenditure	INR 67,20,000		
Milestone payment	Installment	Amount		
	Payment of first installment (November 2016)	INR 23,52,000		
	Payment of second installment after satisfactory submission of first progress report (January 2017)	INR 33,60,000		
	Payment of third installment after submission of second progress report (February 2017)	INR 10,08,000		
Expected outcomes	 a. A total of 3 public toilet block (10, 10, 3-4 seater capacity) will be constructed. b. The project is expected to provide toilet services on 'pay and use' basis. 			
Implementation schedule	Activity	Start & end time/ Schedule		
	 Phase 1: Project land identification and approval from government Project team formation and launch of project Need assessment survey (PRA) & Data collection Collection of quotations to procure the raw material for toilet construction Advance payment to suppliers/vendors of raw materials for toilet construction 	October 1, 2016- December 15, 2016		
	 Phase 2: Procurement of raw material for toilet construction and start of toilet construction. Initiation of toilet construction activity Submission of Progress Report 	October 1, 2016- December 15, 2016		
	Phase 3: Toilet Construction Goodyear Logo at project site Event promotion and outcome visibility through Sulabh and Goodyear media channels Submission of Progress Report 2	15 December, 2016- 28 February 2017		
	Phase 4: Submission of final Project Report	April 30, 2017		
Monitoring methodology	Monitoring by Culabb will tale 1	on monthly basis on the outcomes		



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	identified for the activities listed above. The data is compiled and shared in the annual progress report along with photographic evidence of programme activities at the end of the financial year. Goodyear will make payments in a phased manner to mitigate risk of non-utilization of funds by Sulabh based on achievement of project milestones.			
Key performance indicators for monitoring progress	Indicator	Frequency of monitoring	Reporting responsibility	
progress	Number of beneficiaries reached out through the public utilities created	2 months	Sulabh	
	Number of toilet complexes constructed	2 months	Sulabh	
Key performance indicators for assessing	Indicator	Timeline	Reporting responsibility	
impact	Usage of the public toilets	31 March 2017	Sulabh	
Reporting schedule	Sulabh will submit following: 1. Three progress reports on Monitoring KPIs (15 December, 30 January and 30 March) 2. Two Fund utilization Certificates on completion of milestone activities (15 December 2016 and 28 February 2017) 3. Final project report capturing results from assessments at the end of reporting year (April 30, 2017) 4. A final Fund Utilization Certificate audited by a chartered accountant			

	"promoting education, including special education and employment enhancing vocational skills especially among children, women, elderly, and the differently abled and livelihood enhancement projects"
Detailed description	The project "Goodyear-IRTE Driver Training Programme for Flee Operators" aims to provide training to 4660 drivers of taxi cabs in Delh NCR and Bombay in financial year 2016-17. The total cost of the project is INR 2, 40, 57,500 with per beneficiary cost being 5162 INR per annum.
	The provisional data provided by the Ministry of Road Transport 8 Highways, Government of India has revealed the disturbing trend of ye another increase of road deaths from 1,39,671 in 2014 to 1,46,133 persons killed in 2015. In India, the highest number of fatalities constituting 26.4% was those of two wheeler riders. Passengers of light motor vehicles constituted 24.7% of the total fatalities, making this category the second highest in fatal road crashes in the country.
	Much of this has been attributed to inadequate investment in training and assessment of drivers of these vehicles due to following factors: • Poor working conditions and low pay scales relative to alternate careers which does not attract well-qualified drivers • Majority of players in the road transport industry are small entrepreneurs with limited investment capability who are more focussed on getting immediate results on their top and bottom line
	Moreover, while on one hand metro and tier-2 cities in India are



experiencing growth of large organized taxi service providers, passengers, especially women, are increasingly feeling insecure to travel in these cabs after a number of rape/molestation/harassment incidents have been reported in last few years.

In the previous year Training was provided to 2555 drivers through 127 workshops during the project timeframe in Delhi, Gurgaon, Faridabad, Noida and Mumbai. Safer Roads, Safer You Initiative was covered in majority of the newspapers and journals. Project created good vibes in the ministry and government.

From the previous year project implementation the key learnings were,

- Initially getting drivers was a challenge and only few organized taxi
 operators could be reached, however the interest gradually increased
 once the value of the training in market was established.
- In the previous year (2015/16) of the program, decision making was a challenge.
- From the learnings, and sample survey for evaluation it was found that the awareness of the brand name Goodyear was as low.

Keeping the above learnings the following steps have been taken

- Looking at the demand of trainings the number of workshops were increased to 233, with 4660 drivers involving small taxi operators.
- To improve branding and creating a long term impact on beneficiaries a reminder mechanism is proposed that will engage beneficiaries over the period of time via SMS based driving tips.
- From the various market drivers, a module will be shaped and workshop is proposed for "women safety"
- To ensure better brand positioning several innovative initiatives are proposed such as, video of success stories and expert opinion on tyres.
- The workshop area is proposed to be designed with Goodyear's color and theme to creative psychological impact of brand awareness with drivers. Furthermore, drivers will be requested to paste the certificate in cabs

The aim of the project will be to:

- a. Support the government towards the development of a safe, efficient and reliable public transport service, in order to build trust and faith in the common citizen using taxi services in the urban areas of India.
- b. to promote a safe and reliable driving culture amongst taxi drivers and thereby to improve road safety

The project is expected to start in November however various activities to assess the behavioral change in drivers will be carried on before that, the activities will (if not comprehensively) include testimonials from fleet operators on the change in driver behavior pre and post training, survey with driving supervisors of the fleet owners and inviting a set of willing drivers to assess retention of training content

Location	Delhi NCR and Mumbai	intent.		
Duration	Five Months			
Total budget	Type of expenditure Amount			
	Direct Project cost	INR 2,33,37,500/-		

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	Indirect Project Cost (Cor	nsultant Fee)	INR 7,	20,000/-
	Total expenditure		INR 2,40,57,500	
Milestone payment	Installment		Amount	
	Payment of first installment (November , 2016)		INR 1,26,48,000	
	Payment of second installment after satisfactory submission of second progress report (January,2017)		INR 57,04,750	
	Payment of third installment (February 2017)		INR 57,04,750	
Expected outcomes	4660 drivers trained throเ	igh 233 works	hops	
Implementation	Activity	Ž		end time/ Schedule
schedule	Phase 1: Establish tie-ups operators- at least one in cover 4660 drivers	each city to		r 1, 2016- December
	Phase 2: Revising training all 6 modules with the fee received and design and partialing collaterals	dback	November 1, 2016- December 15, 2016	
	Phase 3: Signing contract with third party agency and sending messages through third party agency to engage beneficiaries.		November 1, 2016- January 1, 2017	
	Phase 4: Completion of 233 workshops and beneficiary engagement Phase 5: Submission of Final Report		November 1, 2016- March 20, 2017	
	on programme impact	-inai Report	April 30 , 2017	
Monitoring methodology	on programme impact For monitoring project progress, IRTE has its own manageme information system (MIS) to track centre-wise data on the enrolment a training of drivers. Monitoring by IRTE will take place on monthly basis the outcomes identified for the activities listed above. The data is compil and shared in the annual progress report along with photograph evidence of programme activities at the end of the financial year Goodyear will make payments in a phased manner to mitigate risk of no utilization of funds by IRTE based on achievement of project milestones			
Key performance	Indicator	Freque	ncv of	Reporting
indicators for		monit	oring	responsibility
monitoring progress	Number of workshops conducted	2 months		IRTE
	Number of drivers trained	2 months		IRTE
	Number of drivers successfully passing the assessment	2 months		IRTE
	Number of drivers engaged through beneficiary engagement module	2 months		IRTE
Key performance indicators for assessing	Indicator	Timeline		Reporting responsibility
impact	Improvement in driver rating pre and post assessment- split by	March 31, 2	017	IRTE

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	parameters (traffic rule adherence, hygiene, etiquette etc.) Driver engagement through campaigns and targeting them through tips sent via SMSs Interaction with fleet	lent gns and hrough Ss IRTE	
	owners/ supervisors to understand the effect of training on the drivers and change in their behavioral patterns.	March 31,2017	IRTE
Reporting schedule	IRTE will submit following: 1. Three progress reports on Monitoring KPIs (will be decided with IRTE) (15 December, 30 January and 30 March) 2. Phase-wise Fund utilization Certificates on completion of milestone activities 3. Impact report capturing results from assessments at the end of reporting year April 30, 2017. 4. A Final Fund Utilization Certificate audited by a chartered accountant		

A5. Differences

If there is any inconsistency between GIL CSR Policy, Annexure – I and/or Indian regulation on CSR spending, the requirements of the Indian regulation shall prevail.